



CALLER ID Model G99M

OWNER'S MANUAL 260H006

Caller ID Parts Check List

1. CALLER ID UNIT
2. SEVEN FOOT LINE CORD
3. AC/DC ADAPTER WITH FIVE FOOT CORD

First Time Installation

1. Before you connect the Caller ID unit to your telephone locate the DC plug on the rear of the unit and the AC/DC adapter that came with your unit. *The length of the cord on the AC/DC adapter is approximately five feet. You must place your unit within five feet of an AC outlet.*
2. Plug the AC adapter into an AC outlet near your phone jack.
3. Attach the DC adapter plug into the back of the Caller ID unit. *(As a backup power source, you may also install 3 AA batteries (not included) into the Caller ID unit. If you install batteries, make sure to follow the diagram printed on the inside of the battery compartment. Batteries will prevent the loss of memorized calls if a loss of AC power to the unit should occur but batteries should not be used as the primary power source. A battery symbol will appear on the LCD Display when the batteries are low and need to be changed.)*
4. Plug one end of the cord into the unit where it is labeled "TO LINE."
5. Unplug the cord from the wall jack that currently goes to your telephone. Plug this cord into the unit where it is labeled "TO PHONE."
6. Next, take the line cord from the Caller ID unit that is plugged into the "TO LINE" jack on the unit and plug this into the wall jack.
7. Check for a dial tone to ensure proper connection. If there is no dial tone, see the "TROUBLESHOOTING" section of this owner's manual.

Selecting Language

After powering up the unit, LCD displays the following:



- For ENGLISH, press the **DELETE** button.
- For SPANISH, press one of the REVIEW (**▲** or **▼**) button.
- For FRENCH, press the **DIAL/FLASH** button.

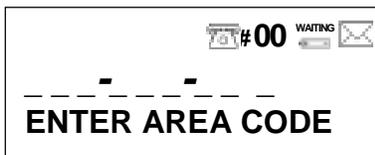
The unit will default to English after a few seconds if no choice is made.

Programming Your Area Code

To dial or call back a number in the Caller ID memory, you must enter your local area code(s). You can enter area code(s) after powering up or by press and hold the **DIAL/FLASH** button for about 5 seconds to begin entering of area codes.

You can enter up to 4 area codes:

- If area code of a number is the same as the first area code, 7 digits are dialed (area code is not dialed).
- If area code of a number is the same as the 2nd, the 3rd, or the 4th area code, 10 digits are dialed.
- If area code of a number is different from any area code entered, 1 + 10 digits are dialed.



1. If you don't have an area code for 7 digits dialing, presses **DELETE** button 3 times to skip the 1st area code.
2. Press **▼ REVIEW / ▲ REVIEW** buttons to adjust to the correct digit.
3. When the desired number is reached, press **DELETE** button to move to the next digit.
4. Press **DIAL/FLASH** button to accept area codes on LCD display.

If at any time the unit loses power or if the user enters the area code(s) incorrectly, the unit must be re-set and the local area code(s) must be re-entered. Refer to the beginning of this section for instructions on how to enter local area code(s).

Adjusting LCD Contrast

To adjust LCD contrast (to make it lighter or darker):

1. Press and hold down the **▼ REVIEW** button for about 5 seconds. "LCD CONTRAST" prompt appears.
2. Press **▼ REVIEW** button to decrease brightness.
3. Or, press **▲ REVIEW** button to increase brightness.
4. Press **DELETE** button to accept the contrast level.

Setting up Clock and Calendar

Setting up the clock and calendar on your Caller ID unit requires **no** user intervention. When your Caller ID service is activated by the Telephone Company and the first call is received, the clock and calendar are automatically set to the Telephone Company's time and date.

Connection to an Answering Machine

1. Take the seven foot line cord that came with your Caller ID unit and plug one end of this cord into the unit where it is labeled "TO LINE."
2. Unplug the cord from the wall jack that goes to your answering machine. Plug this cord into the Caller ID unit where it is labeled "TO PHONE."
3. Take the seven foot cord that is plugged into the "TO LINE" jack on the Caller ID unit and plug the other end of this line cord into the wall jack.
4. Check for a dial tone to ensure proper connection. If there is no dial tone, see the "TROUBLESHOOTING" section of this guide.

IMPORTANT NOTE: The answering machine must be set to answer after 3 or more rings for the Caller ID unit to receive data.

Displaying Incoming Calls

Once your Caller ID unit has been powered up and attached correctly (see above), your unit is ready to receive and display incoming calls. ***Note: You must also contact your local telephone company to subscribe to and activate your Caller ID service.** The Caller ID unit stores the calling numbers and calling times in the call memory. The Caller ID unit also displays and stores the caller's name if the caller's name is transmitted. For each call, the screen will display the following information:



- ① The time and date of the call.
- ② The caller's area code and telephone number.
- ③ The caller's name (if the caller's name is transmitted).
- ④ The numerical sequence of the call # as it is stored in memory
- ⑤ The "WAITING" message indicating when there is another call and the battery symbol indicating it is time to replace the batteries.

- ⑥ The Voice Mail Waiting symbol  when you have new voice mail. You must have Visual Message Waiting Indication from your local Telephone Company for the Voice Mail Waiting Symbol to work.

IMPORTANT NOTE: You must wait for at least 2 full rings before answering the phone for the Caller ID data.

Call Waiting Caller ID

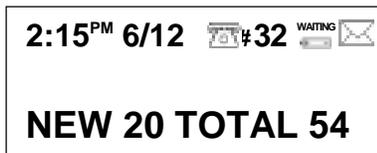
If you subscribe to both Caller ID and Call Waiting Caller ID the Caller ID unit will flash the "WAITING" message and the incoming caller's information will be displayed when a call comes in while you are talking on the phone. The number and/or name of the waiting caller is displayed only if you are using the telephone connected to this unit when the new call comes in and only if the unit is connected between the wall jack and the telephone. If there is a second telephone on the same line that is off the hook, the information of the waiting caller will not be displayed.

Switching Between Caller 1 and Caller 2

When a second call comes during a telephone conversation, you can press the **DIAL/FLASH** button once to switch to caller 2. While talking to caller 2, you can press the **DIAL/FLASH** button again to switch back to caller 1.

New Calls and Total Calls

When the unit and phone are idle, the LCD displays the number of new calls that have been received since the last review of memory as well as the total number of calls in memory.



Reviewing and Deleting Calls

Each call is assigned a number from call # 1 to call # 99. The most recent call has the highest number. For example, if there are 99 calls in memory, then call # 99 is the most recent and call # 1 is the oldest.

To review calls stored in memory push the **▼ REVIEW** button to go backward through the calls stored in memory or push the **▲ REVIEW** button to go forward through the calls stored in memory. When you get to the last stored call, pressing the **▲ REVIEW** button takes you back to call # 1. If you are on call # 1, pressing the **▼ REVIEW** button takes you to call #99. When the unit's memory has 99 stored calls and a new call comes in, the oldest call (# 1) is automatically erased to make room for the incoming call. The new incoming call then becomes call # 99.

Deleting Calls

To manually delete a call push the **▼ REVIEW** button to go backward through the calls stored in memory or push the **▲ REVIEW** button to go forward through the calls stored in memory until the call you want to remove is displayed. Now, push the **DELETE** button once to remove this call. When you delete a call, the previous call is then displayed and the calls are renumbered accordingly. To delete **all** calls from the Caller ID unit at once press and hold the **DELETE** button down for a minimum of 3 seconds or until the unit displays "NO CALLS!"

IMPORTANT NOTE: The Caller ID units' buttons will not work while the phone is ringing, or a few seconds afterward.

IMPORTANT NOTE: Disconnecting the AC/DC adapter and removing the batteries deletes all stored Caller ID data. Write down any important numbers before disconnecting power. If you use 3 AA batteries as a back up power source, make sure to replace them with new ones periodically.

Calling Back a Number from the Caller ID List

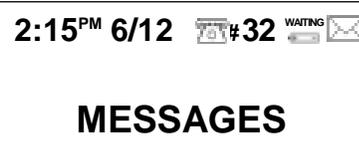
When the number you wish to call back is displayed on the LCD, lift the handset of telephone connected to this unit, then press the **DIAL/FLASH** button once. The displayed number is dialed with correct area code and long distance call prefix automatically.

New Call Indication

When you have new calls to review the red LED light on the top right hand corner of the unit will blink. When the unit is idle, total number of new calls is displayed "**NEW 02 TOTAL15**".

Message Waiting Indication

The new call LED Indicator also functions as a **Visual Message Waiting Indicator (VMWI)**. If you have Voice Mail messages waiting, then the Voice Mail Waiting Symbol  will also display reminding you to check your messages. In addition, "**MESSAGES**" and "**NEW 02 TOTAL15**" is displayed alternatively on the third line of LCD. ***NOTE: You must activate Voice Mail and VMWI through your local telephone company.**



Troubleshooting

What If the Caller ID Unit Displays "NO CALLS!" And No Caller ID Data Is Shown as New Calls come in?

- Verify that the **Caller ID** service has been activated through your local telephone company. Make sure that you answer a call only after 2 or more complete rings to ensure the Caller ID data is properly sent.
- Make sure that the unit is connected properly to a working wall jack.
- Make sure all line cord and power connections are correct and secure.
- Make sure that the answering machine is connected correctly and set to answer **after** at least 3 or more rings.
- If you subscribe to a **Call Forwarding** service make sure that the **Call Forwarding** feature is not activated.

What If the Caller ID Unit Is Set To Operate in the Wrong Language?

If your unit is currently set to operate in the wrong language, you must remove the AC/DC adapter and/or 3 AA batteries from your unit for a minimum of 20 seconds and then reconnect/reinstall them in order to get the language selection option again. See the "CONNECTING THE AC/DC ADAPTER AND SELECTING THE LANGUAGE" section at the beginning of this owner's manual for more details on setting your Caller ID unit to operate in French, English or Spanish.

What If the Caller ID Has a Blank Screen and Displays No Information?

- Press either (**▼**) **REVIEW** (**▲**) key to see if "NO CALLS" appears.
- Verify that the AC/DC adapter (included) and/or 3 AA batteries are properly connected and installed and have enough power.

What If There is No Dial Tone from the Phone after Setting up the Caller ID?

- Verify that all line cord connections are correct and secure.
- Try reconnecting the phone directly to the wall jack to see if there is a dial tone. If there is still no dial tone, contact your local telephone company.

What If The Message "ERROR" or a Dotted Line "-----" Is Displayed?

Static noise on your phone line can cause this message. There is a strong possibility that call information was distorted before reaching the Caller ID unit. If this condition persists, contact your

local telephone company to ensure that there is no problem with your phone line.

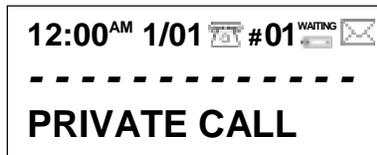
What If the Message “UNAVAILABLE” Is Displayed?

“UNAVAILABLE” means that a call may have originated from an area that does not support the Caller ID service.



What If the Message “PRIVATE CALL” Is Displayed?

“PRIVATE CALL” usually means that the caller has blocked their information from being sent to you.



Important Safety Instructions

When using telephone equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury to persons, including the following:

1. **Read and understand all instructions in the owner's manual.**
2. **Follow all warnings and instructions marked on the product.**
3. **Unplug this product from telephone jacks before cleaning. Do not use liquid or aerosol cleaners. Use a damp cloth for cleaning.**
4. **Do not use this product near water, or when you are wet. For example, do not use it in a wet basement or near a swimming pool, bathtub, shower, kitchen sink, wash bowl or laundry tub.**
5. **Install this product securely on a stable surface. Serious damage may result if the product falls and it will void the warranty.**
6. **Install this product in a protected location where no one can step on or trip over line cord. Do not locate this product where persons walking on it will abuse the cord**
7. **Do not place objects on the cord that may cause damage or abrasion.**
8. **Never insert any object into this product through case openings. They may touch dangerous voltage points or short out parts that could result in a fire or electric shock and it will void the warranty**
9. **If the product comes in contact with any liquids, unplug the line cord immediately. Do not plug the product back in until it has been dried thoroughly. Liquid damage will void the warranty.**
10. **If this product does not operate normally, see the “TROUBLE-SHOOTING” portion of this owner's manual. If you cannot resolve the problem, or if the product is damaged, refer to the “FANSTEL LIMITED WARRANTY”. Opening the product or reassembling it incorrectly may expose you to dangerous voltages or other risks, and it will void the warranty.**
11. **Do not use a telephone in the vicinity of a gas leak. If you suspect a gas leak, report it immediately using a telephone away from the area where gas is leaking.**
12. **Use only with a Class 2 power source  plug polarity, 9V DC, 300mA AC/DC adapter.**

Warranty Limitation

Implied warranties, including those of fitness for a particular purpose and merchantability (an unwritten warranty that the product is fit for ordinary use), are limited to one year from date of purchase. We will not pay for loss of time, inconvenience, loss of use of your FANSTEL product, or property damage caused by your FANSTEL product or its failure to work, or any other incidental or consequential damages. Some states do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so the above exclusions or limitations may not apply to you.

FANSTEL Limited Warranty

This warranty applies only to FANSTEL products purchased and used in the United States.

WHAT IS COVERED? Any defect in materials or workmanship.

FOR HOW LONG? For one year from the date of purchase.

WHAT WE WILL DO: If we repair your FANSTEL product, we may use new or reconditioned replacement parts. If we choose to replace your FANSTEL product, we may replace it with a new or reconditioned one of the same or similar design. The repair or replacement product will be warranted for either (a) 90 days or (b) the remainder of the original one-year warranty period, whichever is longer.

WHAT WE ASK YOU TO DO: You must prepay all shipping and handling costs. We suggest you retain your original packing material in the event you need to ship your FANSTEL product. When sending your FANSTEL product for repair service, include your name, address, telephone number with area code, proof of purchase including the date, prepaid shipping and handling costs, and a description of the operation problem. Send all of this to:

FANSTEL, ATTN: WARRANTY REPAIR
7466 E MONTE CRISTO AVE
SCOTTSDALE, AZ 85260

(480) 948-4928 or (800) 556-0007

State Law Rights

This warranty gives you specific legal rights, and you may also have other rights that vary from state to state.

What This Warranty Does Not Cover

This warranty does not cover defects resulting from accidents, damage while in transit to or from our product service center, alterations, unauthorized repair, failure to follow instructions, misuse, use outside the United States and Canada, fire, flood, and acts of God. We do not warrant your FANSTEL product to be compatible with any particular telephone equipment or party line, key telephone systems or more sophisticated customer premises switching systems. If your FANSTEL product is not covered by our warranty, call us for advice as to whether we will repair your FANSTEL product and other warranty repair information, including required prepaid shipping and handling charges. We, at our option, may replace rather than repair your FANSTEL product with a new or reconditioned product of the same or similar design. The repair or replacement product will be warranted for *either (a) 90 days or (b) the remainder of the original one-year warranty period, whichever is longer.*

FCC Registration and Repair Information

Your new FANSTEL product has been registered with the Federal Communications Commission (FCC). This product complies with standards in Part 68 of the FCC Rules. The FCC requires us to provide you with the following information:

1. Connection and use with the nationwide telephone network
The FCC requires that you connect your product to the nationwide telephone network through a modular telephone outlet or jack. The modular telephone outlet or jack to which the telephone must be connected is a USOC RJ-11C or RJ-11W.

2. Notification to the Telephone Company

The FCC requires that upon request of your local telephone company, you provide the following information: (1) the 'line' to which you will connect the telephone equipment (that is, your phone number), and (2) the telephone equipment's FCC

registration number and ringer equivalence number (REN). These numbers are on the back or bottom of your telephone equipment. The REN is used to determine how many devices you may connect to your telephone line and still have them ring when your telephone line is called. In most, but not all areas, the sum of all REN's should be 5 or less. You may want to contact your local telephone company.

3. Repair Instructions

If it is determined that your telephone equipment is malfunctioning, the FCC requires that it not be used and that it be unplugged from the modular outlet until the problem has been corrected. Repairs to this telephone equipment can only be made by the manufacturer or its authorized agents or by others who may be authorized by the FCC. For repair procedures, follow instructions outlined under the "FANSTEL LIMITED WARRANTY".

4. Rights of the Telephone Company

If your product is causing harm to the telephone network, the Telephone Company may temporarily discontinue your telephone service. If possible, they'll notify you before they interrupt service. If advance notice isn't practical, you'll be notified as soon as possible. You'll be given the opportunity to correct the problem, and you will be informed of your right to file a complaint with the FCC. Your telephone company may make changes in its facilities, equipment, operations, or procedures that could affect the proper functioning of your FANSTEL product. If such changes are planned, you will be notified.

Interference Information: Part 15 of FCC Rules

Some telephone equipment generates, uses, and can radiate radio-frequency energy and, if not installed and used properly, may cause interference to radio and television reception.

Your FANSTEL product has been tested and found to meet the standards for a Class B digital device, as specified in Part 15 of the FCC Rules. These specifications are designed to provide reasonable protection against such interference in a residential installation. However, there is no guarantee that interference will not occur in a particular installation.

If your FANSTEL product causes interference to radio or television reception when it is in use, you might correct the interference with any one or all of these measures: Where it can be done safely, reorient the receiving television or radio antenna. To the extent possible, relocate the television, radio or other receiver with respect to the telephone equipment. If your telephone product runs on AC power, plug your product into an AC outlet that is not on the same circuit as one used by your radio or television.

**PLEASE SAVE THESE
INSTRUCTIONS**