

SERENE<sup>®</sup>  
innovations  
*Making Life Easier*

**HearAll™**  
Cell Phone Amplifier  
Operating Guide

Model  
**SA-40**







Thank you for purchasing this HearAll™ Cell Phone Amplifier. Please read this operating guide very carefully before use and keep it for future reference. If you have any questions, please feel free to contact our Customer Care Department.

**Toll-Free Help Line:** 866.376.9271  
(9AM-5PM PST, M-F)

**IMPORTANT SAFETY INSTRUCTIONS:**  
**Read all the instructions before using the appliance.**

1. This product uses rechargeable batteries. Do not use any non-rechargeable batteries as charging of this type can cause battery leakage.
2. Do not make contact with any moving parts or any exposed metal surfaces.
3. Only use attachments recommended or sold by the manufacturer.
4. Do not use near water.
5. Do not unplug by pulling on cord. To unplug, grasp the plug, not the cord. Unplug from outlet when not in use and before servicing or cleaning. Do not operate any device with a damaged cord or plug, or after the device malfunctions or is dropped or damaged in any manner. Return device to the nearest authorized service facility for examination, repair, or electrical or mechanical adjustment.

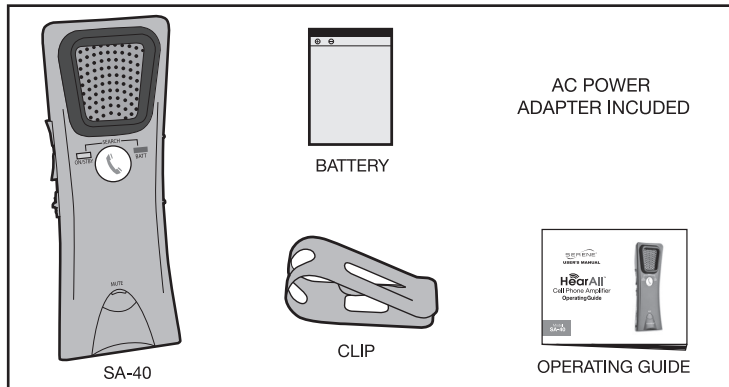
**IMPORTANT SAFETY INSTRUCTIONS:**

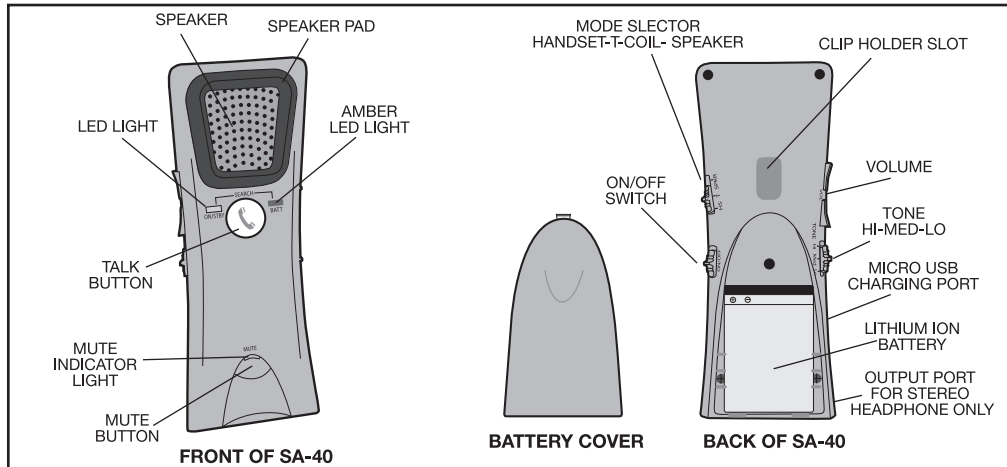
(continued)

6. When you are driving a car, driving is your first responsibility. When using this device while driving, follow local, city and state driving regulations regarding cell phone calls while driving.
7. Avoid using this product during an electrical storm. There may be a remote risk of electric shock from lightning.
8. Do not use this device to report a gas leak in the vicinity of the leak.
9. To reduce the risk of injury, close supervision is necessary when this device is used near children.
10. For body worn operation, this device has been tested and meets the FCC RF exposure guidelines when used with accessories supplied or designated for this product. Use of other accessories may not ensure compliance with FCC RF exposure guidelines.
11. Please dispose of the unit/used batteries properly, following any local regulations. Do not dispose of the unit/used batteries in the household trash. Take the equipment to a nearby recycle center.

**PACKAGE CONTENT CHECK:**

Your HearALL™ Cell Phone Amplifier is packaged with all of the items shown. If anything is missing, please contact our Customer Care Department immediately.



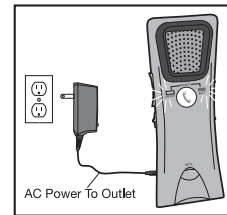
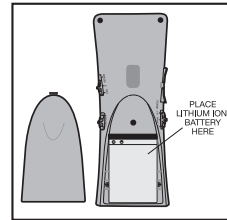
**FEATURE IDENTIFICATION:**

## INSTALL BATTERY:

1. Install battery as shown.
2. Charge before use. Allow approximately 3-4 hours for the charging process.

## CHARGING THE SA-40:

1. When your SA-40's battery charge is low, the Battery Indicator Light will continuously flash.
2. To charge the SA-40, connect AC Adapter as shown. Typical charging to full charge is 3-4 hours. While the SA-40 is charging, the Battery Indicator Light will be steadily lit.
4. When the the SA-40 is fully charged, the Battery Indicator Light will go out.
5. The SA-40 should never be connected to the AC Power Adapter for more than one week.





## FACTORY PRESETS:

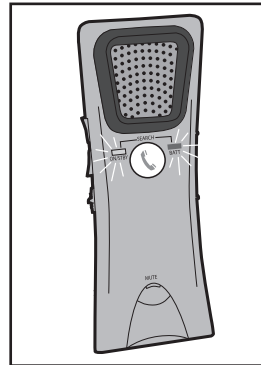
For your convenience, your Model SA-40 HearAll™ Cell Phone Amplifier comes to you from the factory with the following pre-set:

- Mode of Operation: Handset
- Volume: Medium
- Tone: Medium

## PAIRING THE SA-40 WITH YOUR CELL PHONE:

1. To perform the initial pairing, activate the *Bluetooth*®\* features of your cell phone.
2. Turn on the SA-40. It will blink as it pairs to your cell phone. Follow the prompts on your cell phone to complete pairing. If your cell

phone asks for a Pin Number, enter: 0000. The SA-40 will remain paired until you delete it from your cell phone.



## OPERATIONS:

### Select an Operating Mode:


- **HS** – Slide the mode switch on the right side of your phone to your preferred mode. Use the SA-40 as a handset, holding the speaker grill against your ear.
- **T** – Couple with your T-Coil Hearing Aid to hear through your hearing aid.
- **SPKR** – Use as a speakerphone, for hands-free conversation.

**PLEASE NOTE:** The SA-40 amplifies your caller's voice up to 100 times louder than your cell phone. Use care when setting phone volume to avoid damage to your hearing.


The SA-40 should always be set to (HS) mode when handset is pressed to the ear. Do not press the SA-40 to your ear if in SPKR Mode.

Some cellphones may produce more noise than others. This noise is also a function of the strength of the cell phone signal, which can vary from place to place.



### Answer A Call Using the SA-40:

1. When your phone rings, press  to answer.
2. Adjust volume to the desired level by pressing the VOL (+) and (-) buttons. You will hear a beep when the volume has reached the minimum and maximum volumes.

**OPERATIONS** (continued) :

3. To enhance clarity, adjust the tone by moving the tone switch to the setting where you hear best. The SA-40 will save this setting for future calls.
4. Press  to end the call.

**Make A Call Using the SA-40:**

1. Press  to get on line.
2. If your cell phone is equipped with voice-dial, speak the desired name or number into the SA-40.
3. If your cell phone does not have voice-dial, enter the desired number on your cell phone keypad.
4. Press  to end the call.

**Using Your SA-40 in Your Car:**

1. Attach the visor clip securely to the car's visor.
2. Set the SA-40 to **SPKR** (Speakerphone) mode and attach it to the visor clip (provided). Always follow all local, city and state driving regulations regarding cell phone calls while driving.

**Using Your SA-40 with Your T-Coil Hearing Aid:**

1. Set the mode selector to "T" (T-Coil mode) not SPKR mode. No sound will be emitted from the SA-40 speaker.
2. Place speaker grill of the SA-40 over your hearing aid.

**OPERATIONS** (continued) :**Using the Mute Button:**

1. Press the mute button to mute the microphone on the SA-40. The mute indicator will light up. Press it again to un-mute.

**TROUBLESHOOTING:**

- Why can't my caller hear me? You may have your mute button on.
- Can I use voice command on the SA-40 to access voicemail? Yes, if your cell-phone supports this operation.
- How often should I charge my SA-40? Depending on usage, we recommend a daily or weekly charging.

- My SA-40 is turned on and is paired with my cell phone, why can't I receive or make calls? You may be out of range. Your SA-40 works within 30 feet from your paired cellphone.

**SPECIFICATIONS** (Product may vary.)

Talk Time:	Up to 10 hours <sup>*1</sup>
Standby Time:	Up to 14 days <sup>*1</sup>
Operating Range:	Up to 33 feet from phone
Weight:	About 3 oz. (battery installed)
Dimensions:	About 5.5 in x 2.0 in. x 1.3 in (L x W x H) without clip
Charge Connector:	Micro USB
Battery Type:	3.7V/800mAh Lithium Ion
Charge Time (Max):	Approximately 3-4 hours to full charge
Charging Requirements:	5 VDC – 400mA
<i>Bluetooth</i> <sup>®</sup> Version:	v.2.1 + EDR
<i>Bluetooth</i> <sup>®</sup> Profiles:	HFP, HSP, A2DP
Operating Temperature:	Operating: 0C-40C
Storage Temperature:	Storage: -10C-50C



Note:1- Performance is dependent upon battery and may vary by device.

Manufactured for Serene Innovations, Inc. by Celltrend, China

**WARRANTY/SERVICE INFORMATION:**

Your HearAll™ Cellphone Amplifier comes with a one year limited warranty. We warrant during this warranty period from the date of purchase to the original consumer that your HearAll™ Cellphone Amplifier will be free from defects in materials and workmanship under intended home use. In the event that HearAll™ Cellphone Amplifier fails to function properly within one year of original purchase due to defects in materials or workmanship, return the unit (freight prepaid) with proof of purchase (sales receipt or packing slip, no exceptions) to Serene Innovations. Serene Innovations will either repair or replace the unit (with a refurbished unit or unit of equal condition) and return it to you (using UPS/USPS ground shipping) at no cost to you (there will be a nominal additional shipping charge if it is shipped to out-side the 48 Continental U.S. states).

This warranty does not apply to any product that has been accidentally damaged due to: abuse, misuse, negligence, use on electrical frequency or voltage other than marked on product and/or described in this manual. Defects or errors caused by unauthorized alterations, repairs and/or tampering are also not covered by this warranty. This warranty gives you specific legal rights. You may have other legal rights that vary from state to state. If a defect covered by this warranty

**WARRANTY/SERVICE INFORMATION** (Continued):

should occur, promptly contact a Customer Care Representative by phone or log on to [www.sereneinnovations.com](http://www.sereneinnovations.com) to obtain a Return Merchandise Authorization number and shipping instructions before returning the product to us. Any shipment without a RMA will not be accepted and will be returned to you at your expense.

Any authorized returned product must be accompanied with proof of purchase and a brief description of the problem. For out of warranty repair and service, please contact our Customer Care Department for directions.



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