

English

Français

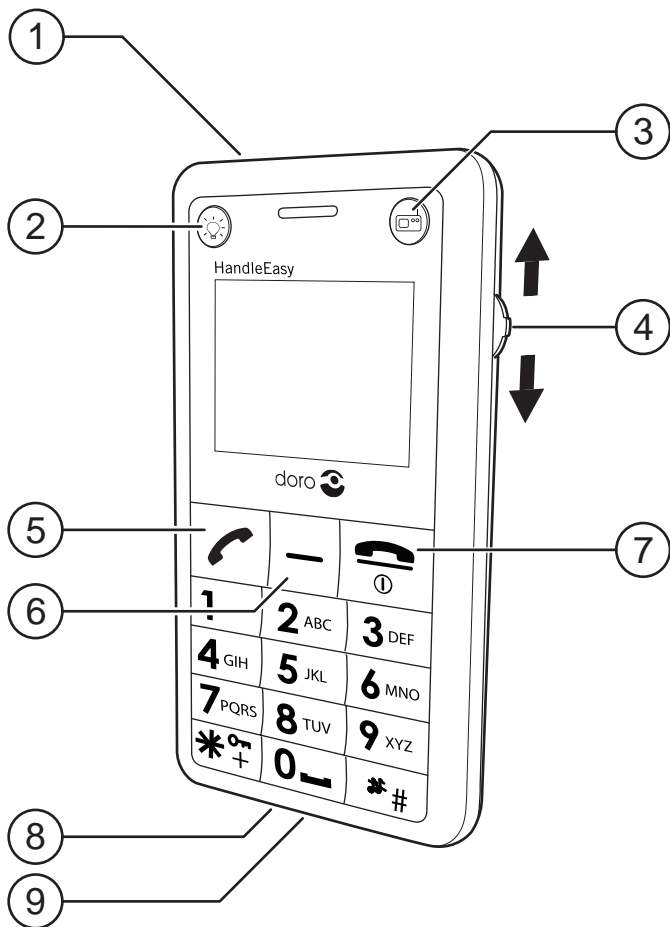
Ελληνικά

Nederlands








# HandleEasy

## 330gsm








## English

- 1 Alarm Call Key
- 2 Torch Key 
- 3 FM Radio Key 
- 4 Side Key
- 5 Call Key 
- 6 Return/Menu Key 
- 7 End Key 
- 8 Charging socket
- 9 Headset socket





## Français

- 1 Touche Appel d'urgence
- 2 Touche Torche 
- 3 Touche Radio FM 
- 4 Molette latérale
- 5 Touche Appel 
- 6 Touche Retour/Menu 
- 7 Touche Fin d'appel 
- 8 Prise pour chargeur
- 9 Prise pour casque

## Ελληνικά

- 1 Πλήκτρο κλήσης ειδοποίησης
- 2 Πλήκτρο φακού 
- 3 Πλήκτρο Ράδιο FM 
- 4 Πλευρικό πλήκτρο
- 5 Πλήκτρο κλήσης 
- 6 Πλήκτρο Επιστροφή/Μενού 
- 7 Πλήκτρο τερματισμού 
- 8 Φις φόρτισης
- 9 Υποδοχή ακουστικών

# Nederlands

- |  |  |
|--|--|
| 1 Toets voor noodoproep  | 6 Toets Terug/ Menu —  |
| 2 Toets Lampje    | 7 Toets Beëindigen  |
| 3 Toets FM-radio  | 8 Aansluiting oplader  |
| 4 Zijknop  | 9 Headsetaansluiting   |
| 5 Toets Oproep    |  |

## Installation

### **Note!**

*Always turn off the telephone before removing the battery cover.*

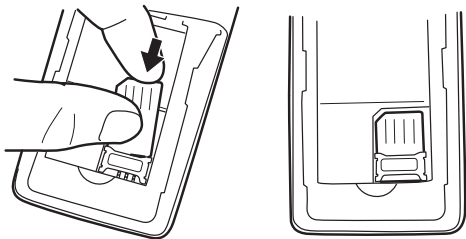
### **Battery cover**

To remove the battery cover, press carefully on the cover and slide it downwards.

To replace the battery cover, slide it from below and up along the telephone.

### **Installation/removal of SIM card**

Make sure that the SIM card's contacts are facing inwards and that the cut-off corner is pointing upwards. Take care not to scratch or bend the contacts on the SIM card.



If the SIM card is missing, damaged or incorrectly inserted, **No SIM Card** will be shown in the display.

## **Installation/removal of battery**

Place the top of the battery in the battery slot with the battery contacts facing the contacts in the slot, then press carefully on the bottom of the battery until it locks in place.

To remove the battery, carefully press and lift the bottom of the battery in the “finger-shaped” groove.

## **Charging**

Connect the mains adapter to the wall socket and to the socket on the telephone. Charging is completed when a full battery symbol and the text **Full Charged** are displayed.


Charge the telephone for 12 hours the first time. After that, it takes approximately 5 hours to fully charge the battery.

## Battery

Full battery capacity will not be reached until the battery has been charged 4–5 times.

Batteries degrade over time, which means that call time and standby time will normally decrease with regular use.

The automatic charging mechanism prevents the batteries from being overcharged or damaged due to prolonged charging.

When the battery is running low,  is displayed and a warning signal is heard.

### ***Warning!***

***Only use batteries, charger and accessories that have been approved for use with this particular model. Connecting other accessories may be dangerous and may invalidate the telephone's type approval and guarantee.***

***Connection to a USB port on a computer may damage the telephone and/or the computer.***

## Display symbols



Phone Book



Calls



Text message



Alarm



Conversion



Profiles



Calculator



FM Radio



Settings



Signal level



New SMS



Roaming



Headset connected



Keypad locked



Alarm active



Ring signal only



Vibration + ring



Vibration only





Battery level



# Operation

## Activating the telephone

To turn the telephone on/off, press and hold  for three seconds.


If the SIM card is locked with a PIN code (Personal Identification Number), the display shows **Insert PIN1:** . Enter your PIN code and confirm with  to unlock the SIM card.

### **Note!**

*Most network operators allow the emergency number **112** to be called without unlocking the SIM card.*

If you enter the wrong PIN code, the display will show **Insert PIN1 (#):** , where # is the number of attempts left.


When no more attempts remain, you need the PUK code (Personal Unblocking Key) supplied with your SIM card to unlock the card and supply a new PIN code.

Enter the PUK code, confirm with , then enter a new PIN code and confirm it.

If PIN and PUK codes were not supplied with the SIM card, contact your network operator.

## Phone code




The telephone can be password-protected for additional security. **Enter Phone code** will then be displayed on activation (after unlocking the SIM card).

Enter the Phone code and press  to unlock.

### **Note!**

*The default Phone code is "0000". See the **Settings/Security** menu on how to change the Phone code.*




## Making a call

1. Enter the number with the keypad. Skip backwards with .
2. Press  to dial. A signal will be heard as the number is dialled.
3. Press  to end the call.




### **Note!**

*When making international calls, press  twice for the international prefix "+".*


## Dialling with the phonebook



1. Press  to show the phone book.
2. Scroll the list by sliding the **Side key** up/down, or press a keypad key to jump to the entries beginning with that character.
3. Press  to dial the selected contact.
4. Press  to end the call.

## Receiving a call

1. Press  to answer, or  to reject the call without answering.
2. Press  to end the call.

## SMS text messages


If a new SMS message has been received, **New Message** is displayed and a signal is played. Press  to open the inbox.


 is displayed at the top of the screen when you have unread messages in the inbox. A flashing  means that the inbox is full. Delete some messages to free up memory.

See the **Text messages** menu for further instructions on how to read, write, send and save or delete text messages.

## Using the keypad

The numerical keypad is also used for typing. Press each key repeatedly to scroll between characters and numbers.

Press  to toggle between upper/lower case and numbers.

Press  for punctuation marks or special characters.

Press  to erase the last entered character.

## **Note!**



*When the display is in sleep mode the first keypress will only activate the display.*

## **Keylock**

The Keylock locks the keypad to avoid accidental use of the keys.

To lock the Keylock, press and hold .

To unlock, press  then .


Incoming calls can be answered by pressing  even if the Keylock is locked. When the call is ended or rejected by pressing , the Keylock is locked again.

The emergency number **112** and the **Alarm Call Key** can be used without unlocking the Keylock.

## **Volume control**

The volume can be adjusted during a call by moving the **Side Key** up/down.

## Headset

When a headset is connected,  is shown on the display and the telephone's internal microphone is automatically disconnected.

With the included headset incoming calls can be answered by pressing the headset answering button for 1 second.


### ***Warning!***

***Using a headset on high volume can damage your hearing. Adjust the sound volume carefully when using a headset.***

## Key functions

### Call Key

Used for answering and initiating calls, and for confirming menu choices and settings.

Pressing  in standby mode will display the **Call List**:




Outgoing call (blue arrow)



Incoming call (green arrow)

 Missed call (red exclamation mark)

Pressing  while talking will display the call option list:

### Handsfree

Activates the **Speakerphone** function.

### Mute


Switches the microphone on/off

### Disconnect

Disconnects the call (same as )

## End Key

Used for ending or rejecting calls, to cancel the current menu option and/or to return to standby mode.

Pressing  in standby mode will display the **Phone Book**.

Pressing and holding  for three seconds will switch the phone on/off.

## Return/Menu Key —

Pressing — in standby mode will display the menu. It is then used to return to the previous mode or menu level.

Pressing — while typing will delete the previous character.

Pressing — while talking will put the call in hold.



## Side Key

The **Side Key** is a 3-way key that can both be pressed and moved up/down.

In menus, moving the **Side Key** up/down will scroll through menus, lists and settings. Pressing the key will usually confirm a selection or move to the next menu level.

In standby mode, either moving or pressing the **Side Key** will activate the display.

While talking, pressing the **Side Key** will activate the speakerphone function, and moving it up/down will adjust the sound volume.

## Torch Key

Press and hold to switch the torch on/off.

## FM Radio Key

Press to switch the FM Radio on/off when the headset is connected. If already on, pressing the key will display the FM radio menu.

## Alarm Call Key



The **Alarm Call Key** is a speed dialling key for calling an emergency number.


Pressing the **Alarm Call Key** for 1 second will automatically dial the programmed number even if the Keylock is active.

### **Note!**


*The Alarm Call Key number has to be programmed by the user before use.*


## Key

Press and hold  to activate the keypad lock .

When typing,  is used to enter punctuation marks or special characters.


## Key


Press and hold  to change user profile.

When typing,  is used to change between upper/lower case and numbers.

# Menu

Press **—** to bring up the main menu.

Move the **Side Key** up/down to scroll between menus and press the Side Key or  to make selections. Use the Side Key or the numerical keypad to navigate within menus and sub-menus.

Press **—** to go back to the previous level, or  to close all menus and return to standby mode.



Phone Book



Profiles



Calls



Calculator



Text message



FM Radio



Alarm



Settings




Conversion



## Phone Book

### 1 Browse

Displays all saved contacts. Select an entry and press the **Side Key** to bring up the contacts sub-menu, or press  to call.


### Details/edit

Edit the name, group and telephone number for each entry.


### Delete

Deletes the entry from the memory.


### Send message to

Opens a text message window. Type your message, then press  to bring up choices for sending and/or saving the message.



### Copy to SIM phonebook (phone contacts)

Press  to copy the selected entry to the SIM card.

### Copy to Phone (SIM card contacts)

Press  to copy the selected entry to the phone memory.

## Send number

Sends the details for the selected entry as an SMS message. Press  to view the details, then press  again to bring up choices for sending and/or saving the message.

## Group browse






Browse the numbers belonging to a group.


## Create

Adds a new contact (see below)

### **2** Create

Adds a new contact.

1. Select "Name?" and press the **Side Key**.
2. Use the keypad to enter a name or description for the new contact. Press  to toggle between upper/lower case and numbers. Press  for punctuation marks or special characters. Press  to back up/erase.
3. Press  to confirm.
4. Select <Common> and press the **Side Key**. Select a group for the new contact and press  to confirm.

5. Select "No?" and press the **Side Key**.
6. Enter the number for the contact, including the area code. Press **✖** twice to insert the international prefix "+" if needed.
7. Press  twice to save the new contact.

### **3** Storage Status

Shows the number of stored contacts on the SIM card and in the phone memory


### **4** Abbreviated dial

Phonebook contacts can be assigned to one of the number keys **2**–**9** for speed dialling.


1. Scroll to one of the assignable keys in the list.
2. Press the **Side Key** twice to set or change the key assignment. The phonebook will now open.
3. Select a contact from the phonebook and press the **Side Key** to assign it to the selected speed dialling key.

## **5** Copy

### **From SIM card to phone**


Press  to copy all contacts on the SIM card to the phone memory.

### **From phone to SIM card**


Press  to copy all contacts in the phone memory to the SIM card.

## **6** Delete All Entries

### **Delete all ME entries**

Press  to delete all contacts from the phone memory.

### **Delete all SIM entries**

Press  to delete all contacts from the SIM card.


### **Note!**

*The phone can store 100 entries. The memory capacity of the SIM card depends on the type of card used.*


## **7** SDN Phonebook

The SDN (Service Dialling Number) Phonebook contains phone numbers for the network operator's services.

SDN Phonebook entries are stored on the SIM card and cannot be changed or deleted.

Move the **Side Key** up/down to scroll to the desired entry, then press  for options:

### **Details**

Press  to show details for the selected entry.

### **Call**

Press  to call the selected entry.

### **Note!**

*SDN is not used by all network operators.*





## Calls

### **1/2/3** Incoming/Outgoing/Missed call

The 10 most recent incoming, outgoing or missed calls are saved in the call memory.





Outgoing call (blue arrow)



Incoming call (green arrow)

 Missed call (red exclamation mark)

1. Move the **Side Key** up/down to select a call from the list.
2. Press  to call directly, or press the **Side Key** for options (see below), then  to confirm.


## Call

Calls the selected number.

## Edit before dial

Gives the opportunity to edit the number before calling.

## **Send message to**

Opens a text message window for replying to the caller. Type your message, then press  to bring up choices for saving and/or sending the message.

## **Delete**

Press  twice to delete the call.

## **Save number**

Creates a new contact for the number (see **Phone Book**).

## **Delete all**

Press  twice to delete all saved calls.

## **4** Call Duration

Contains call time logs.

### **Outgoing Duration**

The total duration of all outgoing calls.

### **Incoming Duration**

The total duration of all incoming calls.

### **Last Call Duration**



The duration of the most recent incoming or outgoing call.

Press  to reset the time logs to 0.




## Text message

### 1 Read message

1. Move the **Side Key** up/down to scroll through received messages.
2. Press  to read the selected message.
3. Press  again to bring up more options:

### Text reply

Opens a new text message window. Type your message, then press  to view the **saving options**:

#### *Only send*


Sends the message without saving it.

#### *Only save*


Saves the message in the **Draftbox**.


#### *Send and save*


Sends the message and saves it in the **Outbox**.

Select one of the alternatives above, then press  to send the reply.


## **Forward/Edit**

Review the message and edit it if needed, then press  to view the **saving options** (see page 23).


Select one of the alternatives, then press  once to enter a number manually or twice to open the phonebook.

After entering/selecting a number, press  twice to view the **sending options**:


### *Send message to*

Press  to send the message to the recipient(s).

### *Insert more DA*


To add multiple recipients: enter another number, then press  twice to return to the sending options. Repeat if needed.

## **Dial back**


Press  to dial the number of the sender directly.

## Extract number

Displays any telephone numbers contained in the message as well as the number of the sender.


1. Move the **Side Key** up/down to scroll through the displayed numbers.
2. Press  to call the number or press the **Side Key** to save the number in a phonebook entry (see **Phone Book**).


## Delete


Press  twice to delete the message.

## 2 Write message

Opens a text message window.


Type your message, then press  to view the **saving options** (see page 23).

Select one of the alternatives, then press  once to enter a number manually or twice to open the phonebook.


After entering or selecting a recipient number, press  twice to view the **sending options** (see page 24).


### **3** Outbox


Contains saved sent messages.

Move the **Side Key** up/down to scroll through the list of messages, then press  once to review the message, and once more for options:

#### **Forward/Edit**

Review the message and edit it if needed, then press  to view the **saving options** (see page 23).

Select one of the alternatives, then press  once to enter a number manually or twice to open the phonebook.


After entering or selecting a recipient number, press  twice to view the **sending options** (see page 24).

#### **Delete**


Press  twice to delete the message.


## **4** Draftbox


Contains saved unsent messages.

Move the **Side Key** up/down to scroll through the list of messages, then press  once to review the message, and once more for options:


### **Forward/Edit**

Review the message and edit it if needed, then press  to view the **saving options** (see page 23).

Select one of the alternatives, then press  once to enter a number manually or twice to open the phonebook.

After entering or selecting a recipient number, press  twice to view the **sending options** (see page 24).

### **Delete**

Press  twice to delete the message.




## **5** Voice mail

Voice mail messages are stored on the network. You call the network Voice Mailbox number to listen to your messages.

### *Listen to voice mail messages*

Calls the Voice Mailbox number to retrieve messages.

### *Voice mailbox number*

Enter the Voice Mailbox number and confirm with .

### **Note!**

*The number to the voice mail is provided by the network operator.*

The Voice Mailbox can now be speed-dialled by pressing and holding **1**.

## **6** Message Setup

### **Service Center**

This number must be entered and saved to be able to use the SMS function. The number can be obtained from the network operator.

### **Storage Media**

*SIM preferred*

Messages are stored on the SIM card.

*Phone preferred*

Messages are stored in the phone memory.

### **Storage Status**

Shows the number of saved messages on the SIM card and in the phone memory.

## **7** Delete all

### **Delete all messages**

Deletes all saved messages from the Inbox, Outbox and Draftbox.

### **Delete inbox messages**

Deletes all messages from the Inbox.

### **Delete outbox messages**

Deletes all messages from the Outbox.

### **Delete draftbox messages**

Deletes all messages from the Draftbox.







## Alarm

Move the **Side Key** up/down to select Alarm 1, 2 or 3, then press .

### To set the alarm:

Select **On** and press .

1. Enter the time for the alarm, then press  for options:
2. For a single occurrence, select **One shot alarm** and press  to save the alarm.  
For a repeated alarm, select **Weekly alarm** and press .  
Scroll through the list of weekdays and press the **Side Key** to mark each weekday that the alarm should be active on.  
Press  to save the alarm.

### To disable the alarm:

Select **Off** and press .










### **Note!**

*The alarm function works even if the telephone is switched off.*



## Conversion


The phone has a conversion tool for Currency, Area, Energy, Length, Mass, Power, Pressure, Temperature, Time, Velocity and Volume.

1. Select **Type** and press .
2. Select **Convert type** and press .
3. Scroll to the desired conversion type and confirm by pressing .
4. Select the *first* **Unit:** entry and press .
5. Select **Choose unit** and and press .
6. Scroll to the desired unit you want to convert *from* and press .
7. Scroll down to the *second* **Unit:** entry and press .
8. Select **Choose unit** and and press .
9. Scroll to the desired unit you want to convert *to* and press .
10. Scroll down to **Input:** and enter the value you want to convert. The result is immediately visible in **Res.:** .



## Profiles

The phone has 5 user profiles with different settings for call and alert signals. The profiles are preset in the factory but can be modified to suit individual needs.

Move the **Side Key** up/down to scroll through the list of user profiles and press  to select a profile .

### 1 Set as default


Set this profile to be loaded as default when the phone is switched on.

### 2 Personalize

Change settings for the selected profile:

#### Call alert

##### *Ring tone*

Move the **Side Key** up/down to scroll through the different ring tones and press  to select a ring tone.

### *Ringling volume*

Move the **Side Key** up/down to change the sound volume of the ring signal. Release the key or press **—** to return to the menu.

### *Call alert*

Choose between **Ring only**, **Vibrate only**, or **Ring & Vibrate**.

Confirm by pressing  .

### **SMS alert**

Set the alert signal for incoming SMS messages. Same functions and settings as **Call Alert**.

### **Key sound**

#### *Volume 2*

Loud beep on key press

#### *Volume 1*

Muted beep on key press

#### *Off*

No key sound

## **System alert**

Enable/disable the sound alert for system messages.


## **Alert On/Off**

Enable/disable the telephone on/off melody.

## **3 Reset**

Resets the selected profile to the factory setting.

## **4 Title**

Enter a new name for the selected profile and confirm with .





## Calculator

The Calculator can perform basic math operations.


1. Enter the first number using the number keys **0** – **9**. Use **#** to enter decimal points.
2. Move the **Side Key** up/down or press **✖** to select an operation ( **+** **-** **\*** **/** ), then press the **Side Key** to confirm.
3. Enter the next number.
4. Repeat step 2–3 as necessary, or press **=** to calculate the result.
5. Press **—** to clear the result and exit to the menu.



## FM Radio

### **Note!**

*The FM Radio and its settings are only available when a headset is connected.*

The **FM Radio** menu can also be reached by pressing  when the radio is active.


Move the **Side Key** up/down to search for radio stations, or press number keys **1** – **9** to select previously saved channels (see **Save channel** below).

Press  to view the FM Radio options:

### Off

Disables the FM radio.

### Automatic Searching

Move the **Side Key** up/down to automatically search for transmitting radio stations. The display shows  while searching.


## Manual Searching

Move the **Side Key** up/down to change the frequency in 0.1 MHz steps.

## Adjust Volume

Move the **Side Key** up/down to adjust the sound volume.

## Save Channel

1. Move the **Side Key** up/down to select one of the 9 available channel presets.
2. Press  to save the currently tuned station to the selected channel.



# Settings

## 1 Phone

### Display



#### *Backlight*

Sets the display backlighting to be always on, or to shut off after 15 or 30 seconds of inactivity.

#### **Note!**

*Leaving the backlighting on will drain the battery faster than normal.*

#### *Wallpaper*

1. Select one of the images to use as background for the display, then press the **Side Key** or  to preview.
2. Move the **Side Key** up/down to change images while previewing.
3. Press  to confirm your selection.

#### *LCD Contrast*

Move the **Side Key** up/down to adjust the light intensity of the display screen.

## *Greeting Message*

Enable/disable and edit the greeting message.

## *Language*

Sets the menu language of the phone.


**Automatic** means that the language will change depending on the network operator's geographical location.

## *Date/Time Display*

Enable/disable the time and date on the display.

## **Clock**

### *Date & Time Settings*

Enter the time and date using the number keys. Confirm with .

### *Date Display Format*

Select your desired format for displaying the date (day-month-year etc.).

### *Date Separator*

Select a separator sign (dot, slash, or none) for date presentation.

### *Time Display Format*

Select 12 hour or 24 hour time format.

**Note!**

*If the battery is removed the stored time and date will be displayed the next time the phone is switched on.*

**Own number**

Three telephone numbers related to the owner/user can be entered here.

**Keylock**

The automatic Keylock function can be set to be disabled, or activated after 30 Seconds or 60 Seconds of inactivity in standby mode.

**Factory Default**

Resets the telephone to the factory settings.

**Note!**


*The phone lock password is required to access the Factory Default setting. The default phone lock password is "0000".*

**Note!**

*The Emergency number for the Alarm Call Key has to be reprogrammed after a Factory Default reset. Phone book entries and SMS messages are not affected.*

## **2 Alarm Call Setting**

### **Alarm number**

Enter the phone number to be dialled by the Alarm Call Key and press  to confirm.

### **Delay setting**

Sets the time delay before the Alarm number is dialled after pressing the Alarm Call Key.

Select **3 Seconds**, **5 Seconds** or **8 Seconds** and press  to confirm.

## **3 Call**

### **CLIR**



Prevents the phone number from being displayed on the recipients phone.

Contact your network operator for more information about this service.

### **Auto redial**

When enabled, the phone will automatically redial the number 10 times after a busy signal or unanswered call.

## **Any key answer**


When enabled any key, except  and , can be pressed to answer an incoming call.

## **4 Network**

### **Note!**

*These functions have to be supported by the network and subscribed by the user. For more information contact your network operator.*

## **Call Waiting**

An alert tone will be heard if there is an incoming call while talking. Press  to put the current call on hold and answer the incoming call.

The following options can be selected:

### *Interrogate*

Displays if the service is active or not.

### *Activate*

Enables the function.

### *Deactivate*

Disables the function.



## **Call Forwarding**

Incoming calls can be diverted to another phone number.

### *Unconditional Divert*

Diverts all incoming calls to the other number.

### *Divert When Busy*

Diverts incoming calls if the line is busy.

### *No Answer Divert*

Diverts incoming calls if unanswered.

### *No Service Divert*

Diverts incoming calls if the phone is out of service.

The following settings can be selected for each Call Forwarding function:

### *Interrogate*

Displays if the service is active or not.

### *Activate*

Enables the function.

### *Deactivate*

Disables the function

## **Restrict calls**

To increase security the phone can be restricted to disallow certain types of calls.

### ***Note!***

*To activate these functions a Restrict Calls password is needed. Contact your network operator to get the Restrict Calls password.*

### ***Note!***

*The emergency number **112** can be called regardless of these restrictions.*

### ***All Outgoing Calls***

User can answer incoming calls but not dial out.

### ***All Int'l Calls***

User can not call international or long distance phone numbers.

### ***Int'l Except To Home***

User can not call international or long distance phone numbers except to the own region.

### ***All Incoming Calls***

User can dial out but not receive incoming calls.

### *Incoming While Roam*

User can not receive incoming calls while roaming (operating in other networks).

The following options can be selected for the Restrict Calls functions:

#### *Interrogate*

Displays if the service is active or not.

#### *Activate*

Enables the function.

#### *Deactivate*

Disables the function.

## **Network Select Mode**

### *Automatic selection*

Network is selected automatically according to the SIM card's information.

### *Manual selection*

Network is selected from a list by the user.

## **5** Security

The SIM card is protected with a PIN code (Personal Identification Number). The Phone can be set to ask for the PIN code on startup.

### **Power On PIN1**


*ON*

Enabled, PIN code required when phone is switched on.

*OFF*

Disabled, no PIN code required.

### **Change PIN1**

To change the PIN code, enter a new PIN code and confirm with .

### **Change PIN2**

Some SIM cards can have dual PIN codes. If your network operator supports this function, the second PIN code can be set here.

## **Phone code**

The telephone can be password-protected for additional security.

### *ON*


*Verify when power-on*

Phone code required when the phone is switched on.

### *OFF*

Phone code disabled.

### *Change Phone code*

To change the Phone code, enter a new code and confirm with .

### **Note!**

*The default Phone code is "0000".*

## Troubleshooting

### Phone cannot be switched on

1. Battery charge low

*Connect the power adapter and charge the battery for 12 hours.*

2. Battery incorrectly installed

*Check the installation of the battery.*

### Failure to charge the battery

1. Battery or charger damaged

*Check the battery and charger.*

2. Battery recharged in temperatures below 10° C or above 55° C

*Improve the charging environment.*

2. Charger incorrectly connected to phone or power socket

*Check the charger connections.*

## Standby time decreases

1. Battery charge capacity too low

*Install a new battery.*

2. Too far from network transmitting tower

*Searching the network demands a lot of power. Find a place with stronger signal or turn off the phone temporarily in areas with weak signal.*

## Failure to place or receive calls

1. Restricted calls function activated

*Deactivate the Restricted calls function.*

*If this does not solve the problem, contact the network operator.*

## PIN code not accepted

1. Wrong PIN code entered too many times

*Enter the PUK code to change the PIN code, or contact the network operator.*

## "No SIM card" indication

### 1. SIM card damaged

*Check the condition of the SIM card. If the card is damaged, contact the network operator.*

### 2. SIM card incorrectly installed

*Check the SIM card installation.*

### 3. SIM card dirty or damp

*Wipe the metal surface of the SIM card with a clean cloth.*

## Failure to connect to network

### 1. SIM card invalid

*Contact the SIM card provider.*

### 2. No coverage of GSM service

*Contact the network operator.*

### 3. Signal too weak

*See "Weak signal" below.*



## Weak signal

1. Too far from network transmitting tower.  
*Try again from another location.*
2. Network congestion.  
*Try calling at a later time.*

## Echo or degraded sound quality

1. Regional problem caused by a bad network relay.  
*Hang up and redial as this may switch to another network relay.*

## Failure to add a contact

1. Phonebook memory full  
*Delete contacts to free up memory.*

## Failure to set a function

1. Network operator does not support the function or the user has not ordered the service  
*Contact the network operator.*

## Care and Maintenance

Your unit is a technically advanced product and should be treated with the greatest care. By following the advice below, you can ensure that the guarantee will cover any damage.

- Protect the unit from moisture. Rain/snowfall, moisture and all types of liquid can contain substances that corrode the electronic circuits. If the unit gets wet, you should remove the battery and allow the unit to dry completely before you replace it.
- Do not use or keep the unit in dusty, dirty environments. The unit's moving parts and electronic components can be damaged.
- Do not keep the unit in warm places. High temperatures can reduce the life span for electronic equipment, damage batteries and distort or melt certain plastics.
- Do not keep the unit in cold places. When the unit warms up to normal temperature, condensation can form on the inside which can damage the electronic circuits.
- Do not try to open the unit in any other way than that which is indicated here.
- Do not drop the unit. Do not knock or shake it either. If it is treated roughly the circuits and precision mechanics can be broken.
- Do not use strong chemicals to clean the unit.
- Use the charger indoors.

The advice above applies to the unit, battery, charger or other accessories. If the telephone is not working as it should, please contact the place of purchase for service. Don't forget the receipt or a copy of the invoice.

## **Further safety information**

The unit and the accessories can contain small parts. Keep them out of the reach of small children.

### **Operating environment**

Remember to follow any particular rules that may apply wherever you happen to be, and always turn off the unit whenever its use is forbidden, or it can cause interference or danger. Only use the unit in its normal user position. This unit complies with guidelines for radiation when it is used either in a normal position against your ear, or when it is at least 2.2 cm (7/8 inch) from your body. If the unit is carried close to your body in a case, belt holder or other holder these should not contain any metal, and the product should be placed at the distance from your body specified above. Make sure that the distance instructions above are followed until the transfer is complete. Parts of the unit are magnetic. The unit can attract metal objects. Do not keep credit cards or other magnetic media near the unit, as information stored on them can be erased.

### **Medical units**

The use of equipment that transmits radio signals, e.g. mobile phones, can interfere with insufficiently protected medical apparatus. Consult a doctor or the manufacturer of the apparatus to determine if it has adequate protection against external radio signals, or if you have any questions. If notices have been put up at health care facilities instructing you to turn off the unit while you are there, you should comply. Hospitals and other health care facilities sometimes use equipment that can be sensitive to external radio signals.

## Pacemaker

Pacemaker manufacturers recommend a distance of at least 15 cm (6 inches) between a mobile phone and a pacemaker to avoid the risk of interference with the pacemaker. These recommendations are in accordance with independent research and recommendations from Wireless Technology Research. People with pacemakers should:

- always keep the unit at a distance of at least 15 cm from the pacemaker
- not carry the unit in a breast-pocket
- hold the unit against the ear on the opposite side from the pacemaker to reduce the risk of interference.

If you suspect that there is a risk of interference, turn off the unit and move it further away.

## Hearing aids

Some digital wireless units can cause interference to some hearing aids. Using the Doro HearPlus eh346m EarHook can eliminate this for hearing aids with a 'T' position. If any other interference occurs, please contact your operator.

## Vehicles

Radio signals can affect electronic systems in motor vehicles (e.g. electronic fuel injection, ABS brakes, automatic cruise control, air bag systems) that have been incorrectly installed or are inadequately protected. Contact the manufacturer or its representative for more information about your vehicle or any additional equipment.

Do not keep or transport flammable liquids, gases or explosives together with the unit or its accessories. For vehicles equipped with air bags: Remember that air bags fill with air with considerable force.

Do not place objects, including fixed or portable radio equipment in the area above the airbag or the area where it might expand. Serious injuries may be caused if the mobile phone equipment is incorrectly installed and the airbag fills with air.

It is forbidden to use the unit whilst flying. Turn off the unit before you board a plane. Using wireless telecom units inside a plane can involve risks for air safety and interfere with telecommunications. It can also be illegal.

## **Areas with explosion risk**

Always turn off the unit when you are in an area where there is a risk of explosion and follow all signs and instructions. An explosion risk exists in places that include areas where you are normally requested to turn off your car engine. Within such an area, sparks can cause explosion or fire which can lead to personal injuries, even death. Turn off the unit at filling stations i.e. near petrol pumps and garages. Follow the restrictions that are in force on the use of radio equipment near places where fuel is stored and sold, chemical factories and places where blasting is in progress. Areas with risk for explosion are often - but not always - clearly marked. This also applies to below decks on ships; the transport or storage of chemicals; vehicles that use liquid fuel (such as propane or butane); areas where the air contains chemicals or particles, such as grain, dust or metal powder.

## Emergency calls

**Important!** Mobile phones such as this unit use radio signals, the mobile phone network, the terrestrial network and user-programmed functions. This means that connection in all circumstances cannot be guaranteed. Therefore you should never rely solely on a mobile phone for very important calls such as medical emergencies.

## Specific Absorption Rate (SAR)

This device meets applicable international safety requirements for exposure to radio waves. This telephone measures 0.3 W/kg (GSM 900MHz), 0.2 W/kg (DCS 1800MHz) (measured over 10g tissue). The max. limit according to WHO is 2W/kg (measured over 10g tissue).

## Declaration of conformity

Doro hereby declares that the Doro HandleEasy 330gsm conforms to the essential requirements and other relevant regulations contained in the Directives 1999/5/EC (R&TTE) and 2002/95/EC (RoHS).

A copy of the Declaration of Conformity can be found at

[www.doro.com/dofc](http://www.doro.com/dofc)

## Specifications

Network: GSM 900/DCS1800 Dual Band

Size: 105 mm x 55 mm x 16 mm

Weight: 70 g (excl. battery)

Battery: 3.7V/900 mAh Li-ion battery

## Guarantee

This product is guaranteed for a period of 12 months from the date of purchase. In the unlikely event of a fault occurring during this period, please contact the place of purchase. Proof of purchase is required for any service or support needed during the guarantee period.

This guarantee shall not apply to a fault caused by an accident or a similar incident or damage, liquid ingress, negligence, abnormal usage, not reasonably maintained or any other circumstances on the purchaser's part. Furthermore, this guarantee shall not apply to any faults caused by a thunderstorm or any other voltage fluctuations. As a matter of precaution, we recommend disconnecting the device during a thunderstorm.

Batteries are consumables and are not included in any guarantee.

This guarantee does not apply if batteries other than Doro original batteries have been used.

## UK

If you cannot resolve the fault using the section **Troubleshooting**, technical support is available by email on [tech@doro-uk.com](mailto:tech@doro-uk.com)

**-premium rate telephone number: 0905 895 0854, calls cost 50 pence per minute** (prices correct at the time of publication).

You can also contact us in writing regarding any Spares or Technical query:

Customer Services

Doro UK Ltd

1 High Street

Chalfont St Peter

Buckinghamshire

SL9 9QE

Further contact details are available on our website:

[www.doro-uk.com](http://www.doro-uk.com).