

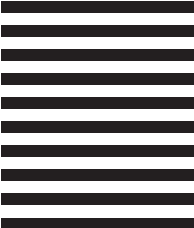


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Printed in the U.S.A. 69022-01 (11•04)  
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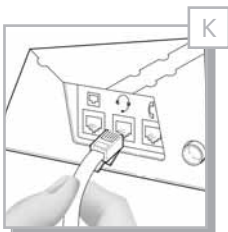
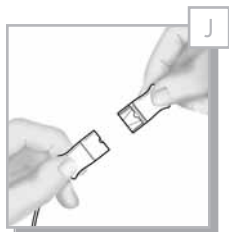
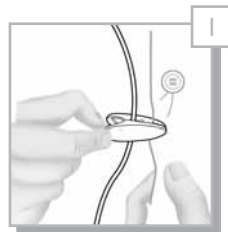
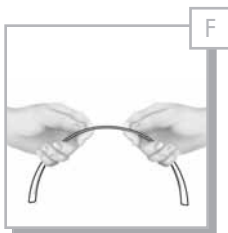
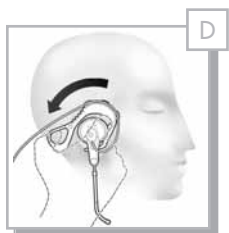
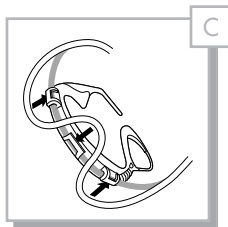
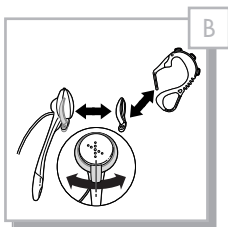
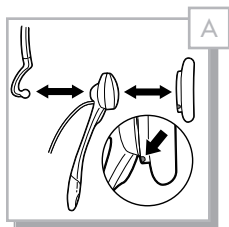
[www.plantronics.com](http://www.plantronics.com)

 **PLANTRONICS**  
World Leader in Communications Headsets

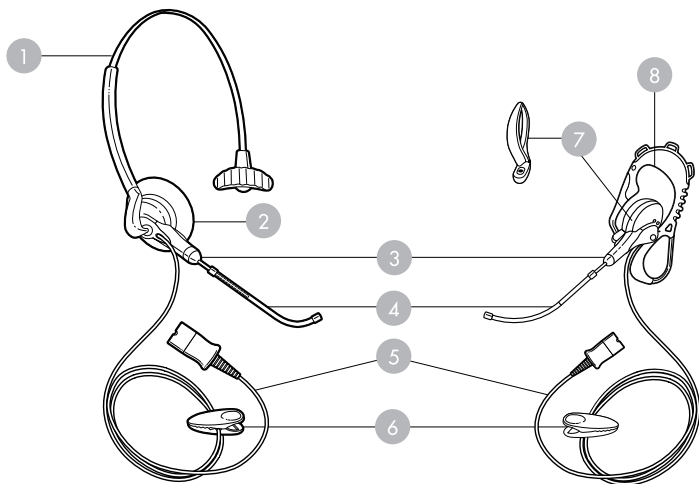
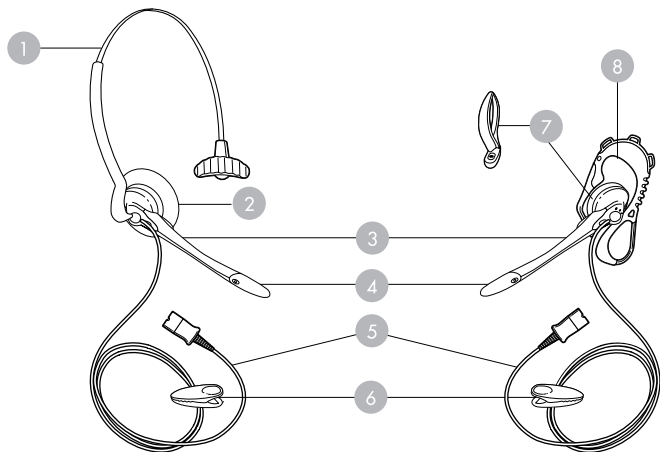
# DuoSet<sup>®</sup> Headset

Models H141/H141N/P141/P141N

## User Guide



# DIAGRAM



## Headset

(Both Configurations Shown)

- 1 Adjustable Headband  
(P/N 43298-01)
- 2 Ear Cushion Assembly  
(P/N 43299-01)
- 3 Headset Assembly
- 4 Voice Boom
- 5 Cord
- 6 Clothing Clip  
(P/N 43220-01)
- 7 Pivot Ball Ring  
(P/N 45650-01)
- 8 Flexible Earloop  
(P/N 45651-01)







- 1) Product acquired for use in: (Check one)
- 1  Home/home office
  - 2  A call center
  - 3  An office outside the home
  - 4  Other \_\_\_\_\_

2) How many people are employed at the primary work location/business address of the user?

- 1  1-19
- 2  20-99
- 3  100-249
- 4  250-499
- 5  500-999
- 6  1,000+

3) Approximately how many hours per day does the user spend on the telephone for:

Work:

- 1  0-1 hr
- 2  2-3 hrs
- 3  4-5 hrs
- 4  6-7 hrs
- 5  8+ hrs

Personal:

- 1  0-1 hr
- 2  2-3 hrs
- 3  4-5 hrs
- 4  6-7 hrs
- 5  8+ hrs

4) Will this product be used primarily for: (Check one)

- 1  Business use
- 2  Personal use
- 3  or both

5) Please indicate the age and gender of the primary user (for classification purposes only):

Age:

- 1  Under 18
- 2  18-39
- 3  40-49
- 4  50 & over

Gender:

- 1  Male
- 2  Female

6) Are you the primary user of this product?

- 1  Yes
- 2  No

7) Would you like to receive product info from Plantronics or its affiliates?

- 1  Yes
- 2  No

*Thank you for filling out your owner registration. Please fold to show Plantronics' address, moisten the glue strip below, seal and mail.*

# WELCOME

Thank you for selecting the DuoSet<sup>®</sup> Headset from Plantronics. This User Guide will help you install your DuoSet Headset and learn its basic operation. The Amplifier is described in a separate guide which should be read following familiarization with the headset.

# OVER-THE-EAR-CONFIGURATION

If already in place, unsnap the Headband ❶ from the rear of the Headset Assembly ❸ .



If already in place, remove the Ear Cushion and Rubber Ring ❷ from the Headset Assembly ❸ .



Press the Pivot Ball Ring ❷ onto the Headset Assembly ❸ aligning the Pivot Ball Ring with the Voice Boom ❹ .



Insert the Earloop ❸ into either side of the Pivot Ball Ring ❷ , depending on whether the headset is to be worn over the left or the right ear.



For added stability, press the Headset Cord ❺ under the Cord Guides on the Earloop.



Expand the Earloop around your ear as shown and release.



Rotating the Pivot Ball Ring ❷ on the Headset Assembly ❸ may provide a better fit.

# OVER-THE-HEAD CONFIGURATION

If already in place, remove the Pivot Ball Ring **7** and Earloop **8**.

Press the Ear Cushion and Rubber Ring **2** onto the Headset Assembly **3**. Align the notch in the ring with the Voice Boom **4**.

Snap the ball on the end of the Headband **1** into the socket on the rear of the Headset Assembly **3**.

Place the Headband **1** over the top of your head, with the Ear Cushion **2** resting gently against your ear and the T-Bar positioned above the opposite ear.

If the headband is too tight or too loose, grasp the metal part of headband and gently bend in the middle. The headband length may be adjusted for fit and comfort.



## POSITIONING THE BOOM

If you have the Voice Tube version of the product, pull-out, push-in, rotate, or swivel the Voice Boom ④ into a position near the corner of your mouth that best transmits your voice.



If you have the Noise-Canceling version of the product, position the tip of the Voice Boom ④ as near to the corner of your mouth as you comfortably can.



## SECURING THE HEADSET

Attach the Clothing Clip **6** at about chest level. The clip keeps the headset properly seated and free of the weight of the Headset Cable **5**. This is particularly important in the Earloop configuration.



## Using the Quick Disconnect™ Module

Use the Quick Disconnect (QD) Module to place a call on hold and move away from the phone without removing the headset.

To put your call on hold, grasp the QD Module as shown and pull straight apart.



To resume your conversation, reconnect the two halves.

## Polaris™ Headset Variations

Polaris Headset Variations, designed for use with phones with a clearly marked headset jack, do not require an Amplifier. Insert the Polaris connector directly into the headset jack. Consult your telephone's instruction manual for more information.



## For Non Polaris Versions

You are now ready to install the Amplifier.

## **CALLERS CANNOT HEAR ME**

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For Voice Tube models, determine if the Voice Tube is clogged or positioned improperly.

For Noise-Canceling models, make sure the microphone is positioned properly at the corner of your mouth.

If you have a separate Amplifier, verify that the Speak Volume is set properly.

If you have a separate Amplifier, verify that the Mute function has not been activated.

## **I CANNOT HEAR CALLERS**

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Verify that the Quick Disconnect™ Module is connected.

Make sure the Headset Assembly is centered on your ear.

If you have a separate Amplifier, verify that it is installed correctly.

If you have a separate Amplifier, verify that the Listen Volume is set properly.



## **EARLOOP IS UNSTABLE**

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Experiment with the insertion of the Earloop into the Pivot Ball Ring.

Rotate the Pivot Ball Ring on the Headset Assembly.

If a comfortable fit cannot be achieved using the Earloop, consider using the Headband.

## **PLANTRONICS HELP DESK**

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The Plantronics Help Desk is ready to assist you!

Dial 1-800-544-4660 Monday through Friday 8:00 A.M. to 5:00 P.M. Pacific Standard Time or visit our website at

**[www.plantronics.com](http://www.plantronics.com)**.

# SUPPLIES AND ACCESSORIES

For information on supplies and accessories, call Plantronics at 1-800-544-4660 or visit our website at [www.plantronics.com](http://www.plantronics.com). See also Diagram Key for additional part numbers.

## Cushions (2) (P/N 43937-01)

Replace when torn or soiled.



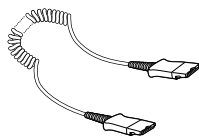
## Earloops (3 Sizes) (P/N 43297-01)

Non-flexible earloops offer fit variations.



## Extension Cord (P/N 40711-01)

Increase mobility in your work area; lets you stay on the line while moving away from the amplifier.



## Voice Tube (P/N 29960-01)

Replace if clogged or damaged.



# FCC REGISTRATION INFORMATION

This equipment complies with Part 68 of the FCC Rules. The FCC Part 68 Label is located on the bottom of the unit. This label contains the FCC Registration Number and Ringer Equivalence Number (REN) for this equipment. If requested this information must be provided to your telephone company.

The REN is useful to determine the quantity of devices you may connect to your telephone line and still have all of those devices ring when your telephone number is called. In most, but not all areas, the sum of the RENs of all devices connected to one line should not exceed five (5.0). To be certain of the number of devices you may connect to your line, as determined by the REN, you should contact your local telephone company to determine the maximum REN for your calling area.

Connection to the telephone network should be made by using standard modular telephone jacks, type RJ11. The plug and/or jacks used must comply with FCC Part 68 rules. If this telephone equipment causes harm to the telephone network, the telephone company will notify you in advance that temporary discontinuance of service may be required. But if advance notice isn't practical, the telephone company will notify the customer as soon as possible. Also, you will be advised of your right to file a complaint with the FCC if you believe it is necessary.

The telephone company may make changes in its facilities, equipment, operations or procedures that could affect the proper functioning of your equipment. If they do, you will be notified in advance in order for you to make necessary modifications to maintain uninterrupted service.

**NOTE:** If your home has specially wired alarm equipment connected to the telephone line, be sure that installing the system does not disable your alarm equipment. If you have questions about what will disable your alarm equipment, contact your telephone company or a qualified installer.

## LIMITED WARRANTY

for Plantronics Commercial Products Purchased in the US and Canada

- This warranty covers defects in materials and workmanship of Commercial Products manufactured, sold or certified by Plantronics which were purchased and used in the United States and Canada.
- This warranty lasts for two years from the date of purchase of the Products.
- This warranty extends to you only if you are the end user with the original purchase receipt.
- We will, at our option, repair or replace the Products that do not conform to the warranty. We may use functionally equivalent reconditioned/refurbished/remanufactured/pre-owned or new Products or parts.
- To obtain service in the U.S. contact Plantronics at (800) 544-4660 and in Canada call (800) 540-8363. If you need additional information, please contact our service centers at the numbers provided.
- THIS IS PLANTRONICS' COMPLETE WARRANTY FOR THE PRODUCTS.
- This warranty gives you specific legal rights, and you may also have other rights which vary from state to state or province to province. Please contact your dealer or our service center for the full details of our limited warranty, including items not covered by this limited warranty.